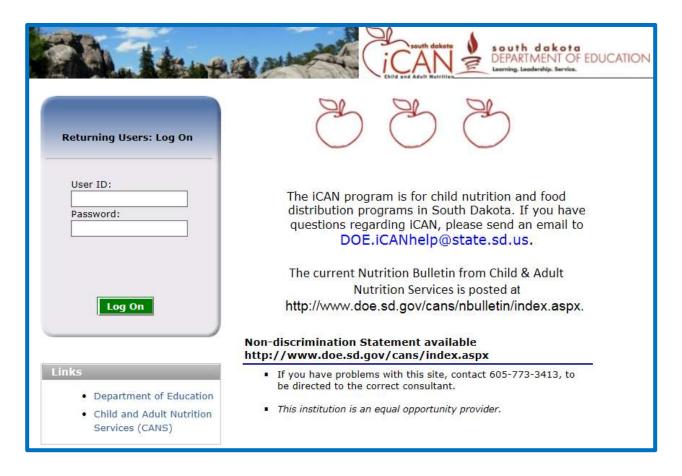
# School Nutrition Programs iCAN Application Manual



National School Lunch, School Breakfast, and Special Milk Programs Child and Adult Nutrition Services, SD Dept. of Education

Website: <a href="https://ican.sd.gov/ican/splash.aspx">https://ican.sd.gov/ican/splash.aspx</a>

Updated: May 2017

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# Chapter 1 – Logging in to the iCAN System

- 1) In the Log On box, enter your User ID.
- 2) Enter your Password.
- 3) Click Log On.



4) Once you successfully log on, the iCAN Programs page is displayed. Click on the specific tile you wish to access. In this instance the *School Nutrition Programs*.

Programs



Tip: Actual access to specific program tiles is based on the user's security rights. You may not see all the tiles displayed. If you have access to only one program you will not see this screen.

## **SESSION CONFLICT ERROR**

Occasionally you may encounter a Session Conflict Error when logging into to iCAN.

- 1) Click the Activate button.
  - In most instances this will take you directly to the iCAN Log On.
  - If clicking Activate does not work, close all open browsers (<u>after saving your work!</u>) and try to log on again.
  - If the problem persists, please send an email to <a href="DOE.iCANHelp@state.sd.us">DOE.iCANHelp@state.sd.us</a> or call 605-773-3413.

#### Session Conflict Error

#### **Session Conflict Error**



## A session conflict has occurred.

#### What you can try:

Close all browser windows and try again.

If you are attempting to open two browser windows for this application, the second window must be opened in a new session.

Click the Activate button below to make this the active window for this session.

WARNING: Unsaved work in the conflicting window will be lost.

4/27/2017 11:00:59 AM



# Chapter 2 –Navigating the iCAN System

Once you have logged in, the top portion of the iCAN page contains key elements that provide basic information about your location within the system.

- 1) The **Program Name** will identify which Program you are in.
- 2) The dark blue line contains the **Menu** Items. Selecting a menu item will take you to that menu page.
- 3) The light blue line is the **Breadcrumb Trail**. This identifies your location within the iCAN system. Selecting a specific portion of the trail will take you back to that particular screen.
- 4) Your School or Agency information will be shown in the **information box**.
- 5) **Year** will allow you to select prior Program Years to view information.
- 6) **DO NOT** use your browser arrows to navigate iCAN.
- 7) **Help** will take you to the online help screen where you can search for a specific question or obtain instructions on navigating the iCAN system.
- 8) Please make sure you Log Out to exit the iCAN system.



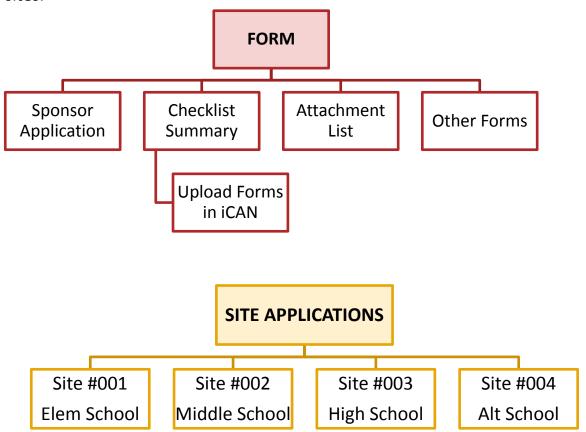
Tip: Action: View or Modify. Be careful once your application is approved to select View. Only select Modify if you need to make changes to the Site Application.

# **An Overview of the Application Process**

The Application Packet consists of two main sections.

**FORM**: This contains the Sponsor Application, a Checklist Summary and an Attachment List. The list of forms will vary depending on your particular School/Agency.

**SITE APPLICATIONS**: There will be an individual application required for each of your sites.



Tip: Sequence is important!

Start with your Sponsor Application.

**Complete the Site Applications next.** 

**Complete the Checklist Summary and upload documents.** 

Complete any other required sections.

# **Chapter 3 – Application Packet**

# **Completing a Sponsor Application**

- 1) Select *Applications* in the Menu line.
- 2) Select Application Packet.



Your school or agency name should already be listed. Select the appropriate School Year.



4) If you see this screen choose *add*. This will take you to the *Sponsor Application*.



- 5) If you see the following screen, select *Enroll* to begin a renewal application. If you do not wish to complete an application at this time, select *Cancel*.
- 6) If you selected *Enroll*, Click *OK* to continue.



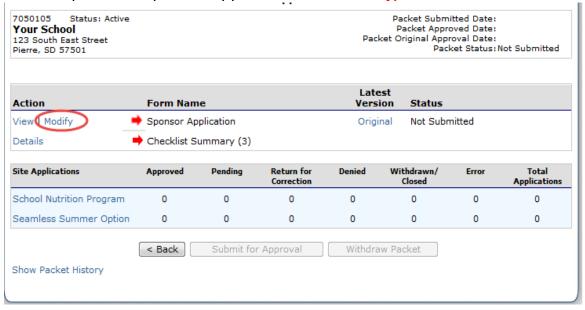
Tip: If you work with multiple Sponsor Agencies (such as a Food Service Management Company), you must first search for the Sponsor. Fill in the Sponsor's name and select Search.



- The Sponsor name will appear at the bottom of the screen.
- Select either the Agreement Number or the Sponsor name.



7) To complete the Sponsor Application select *Modify* 



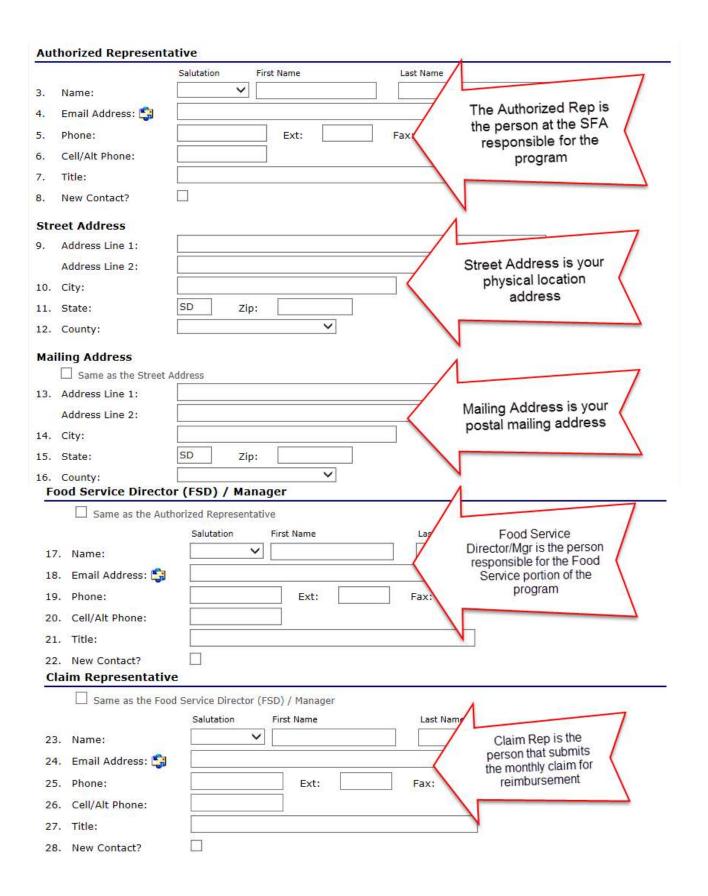
- 8) Complete all open boxes of the application.
  - Renewing agencies will have some prior year information roll forward.
     Review and update as necessary.

Tip: The salutation drop-down box (Mr., Mrs., etc.) is a required field.

• Question #2, Operational Dates, will automatically default to July 1 to June 30.

Tip: Update with your actual dates of operation. This is your school start and end dates.





## Second Contact Alternate contact at this site, if needed ☐ Same as the Food Service Director (FSD) / Manager Second Contact is a back up Salutation First Name program contact. All programs must have at least 29. Name: two contact people listed on 30. Email Address: 🚉 the application 31. Phone: Ext: 32. Cell/Alt Phone: 33. Title: 34. New Contact? Tip: Correct email addresses for the Authorized Representative, Claim Representative and Food Service Director are very important. These addresses are used by the CANS office for email lists and standard communications with your school/agency. Complete all open boxes. **Determining Official** 35. This person processes applications and makes eligibility determinations. Name/Title: Name can not be the same as Verifying Official. **Hearing Official** 36. This person shall ensure that all required provisions of the appeal process are followed as outlined on the Letter to Households of Approval/Denial of Benefits. The Hearing Official must be someone not involved in making the determination under appeal or any previous conference and hold a position at a higher administrative level than the reviewing and verifying official(s). Name/Title: \*Hearing Official must be in a position higher than the Determining Official and Verifying Official. **Verifying Official**

37. This person verifies the eligibility of applicant households in accordance with program regulations, and, if needed,

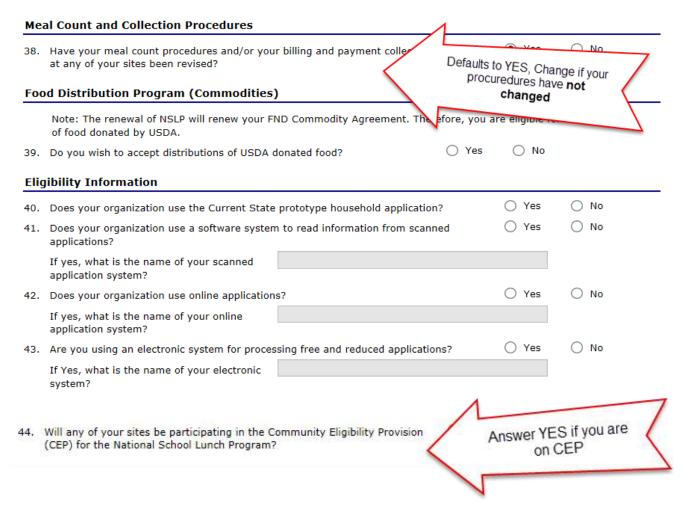
completes the independent review of applications when required.

Name can not be the same as Determining Official.

Name/Title:

Tip For RCCIs, CEP, and Provision schools only: Verification is not required but Questions #35-37 must be answered.

- Determining Official is the person that establishes eligibility (when applicable), completes Direct Certification (when applicable), and/or the person that files your claims for reimbursement.
- The Hearing Official is the person that handles grievances.
- The Verifying Official is the person that completes the 742 Verification Report.



Tip: Answer Yes to Question # 44 if any of your sites will be operating a Community Eligibility Provision (CEP). This will trigger the CEP Schedule to your Application Packet.

- If your school/agency contains any RCCI sites, complete questions 45 48.
- If your school/agency does not have any RCCI sites this area will be grayed out and you will not be able to enter any information into this area.

#### Licensed Residential Child Care Institution (RCCI) only 45. Is the site licensed as an RCCI site for the care of children? Yes No 46. What is the student population type? Day only Residential only Residential and day students 47. What documentation is used to qualify Roster residential students for free meals? Other If Other, please describe: 48. What documentation is used to qualify day Free and Reduced Price Application students for free and reduced price meals? Direct Certification (Check all that apply.) Hom eless Liaison Other

 If your school/agency contracts with a Food Service Management Company (FSMC), complete questions 49 – 53. Complete the section for FSMC Contract.

If Other, please describe:

• If your school/agency does not contract with an FSMC, select No.

Foo	Food Service Management Company (FSMC)										
49.	Will the school nutrition program be managed by a Food Service Management  © Yes Company (FSMC)?										
Spe	Sponsor Contact for FSMC Contract										
	☐ Same as Authorize	ed Representativ	/e								
		Salutation	First Name	Last	Name						
50.	Name:	~									
51.	Email Address: 🧐										
52.	Phone:		Ext	Fax:							
53.	Title:										

- Vended Meals: Complete this section if you have a contract to puchase or sell food in your food service program.
  - Q. 54: Do you purchase meals through a Vended Meal Contract with another school/agency that also operates the School Nutrition Programs?
    - List the SFA name.
  - Q. 55: Do you purchase meals through a Vended Meal Contract with a company that does not operate the School Nutrition Programs? For example: a grocery store or college.
    - List the vendor's name.
  - Q. 56: Do you sell or provide reimbursable meals to another school/agency that operates the School Nutrition Programs and your SFA claims the meals for reimbursement?
  - Q. 57: Do you provide reimbursable meals to another school/agency that operates the School Nutrition Programs and your SFA does not claim the meals for reimbursement?
    - List the SFA name.
  - Q. 58: Do you have any other contracts not listed in a. through d. that run through your food service department? For example, a senior meal program.
    - List each contract.

#### Vended Meals O Yes No 54. Does your organization purchase meals from a School Food Authority (SFA)? If Yes, please list the School Food Authority (SFA) name(s): Yes No Do you have a contract? ○ Yes ● No 55. Does your organization purchase meals/snacks from a vendor other than a School Food Authority (SFA)? List the vendor name(s): Yes No Do you have a contract? 56. Does your organization claim reimbursement for meals provided to a School Food Authority (SFA)? Yes No Yes No Do you have a contract? Yes No 57. Does your organization vend meals to a School Food Authority (SFA)? If Yes, please list the School Food Authority (SFA) name(s): O Yes O No 58. Does your organization have any other contracts related to food service? If Yes, please describe additional contracts.

- **Specially Need Lunch** This section automatically populates using the second prior school year claimed lunch counts for your school/agency.
  - Yes = Your school/agency served 60% or more of the lunches during the second preceding school year at the free or reduced price rate.
  - No = Your school/agency did not serve 60% or more of the lunches during the second preceding school year at the free or reduced price rate.

#### Specially Needy Lunch - Reimbursement Rate Determination

Lunches claimed for School Year (2015 - 2016)

Total Free Lunches	Total Reduced Price Lunches	Total Lunches		Qualify for extra \$.02 reimbursement rate	
4,214	3,843	18,264	44.11 %	No	

• **Comments** - If there is any additional information you wish to provide? If so, please add your notes and comments to this box.

# Comments from Sponsor



- 9) Make sure to check the certification box, or you will receive an error.
- 10) Click Save.

#### Certification



I hereby certify that neither the Sponsor nor its principals/authorized representatives is presently debarred, suspended, proposed for debarment, declared ineligible, disqualified, or voluntarily excluded from participation in this transaction by any Federal/State department or agency.

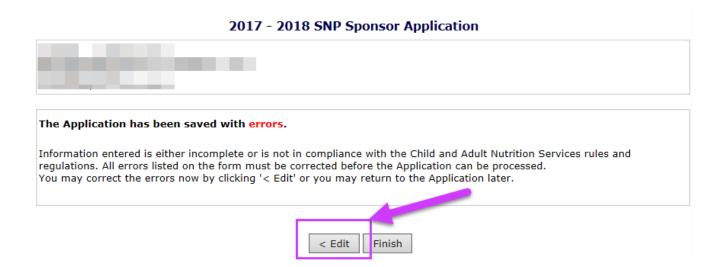
I certify under penalty of perjury that the information on these application forms is true and correct, and that I will immediately report to the State any changes that occur to the information submitted. I understand that this information is being given in connection with receipt of federal funds. The State may verify information; and the deliberate misrepresentation of information will subject me to prosecution under applicable federal and state criminal statutes.

On behalf of the Sponsor, I hereby agree to comply with all state and federal laws and regulations governing the Child Nutrition Programs administered by the State. In accordance with Federal law and U.S. Department of Agriculture policy, this Sponsor does not discriminate on the basis of race, color, national origin, sex, age or disability. I will ensure that all monthly claims for reimbursement are true and correct and that records are available to support these claims.



## **Errors and Warnings**

Once saved, you may see the application contains errors. You will need to *edit* your application before you are able to submit. Click the *edit* button to see what your errors are and to make corrections.



1) Make corrections and Click Save when you are finished

## **Examples of Errors**

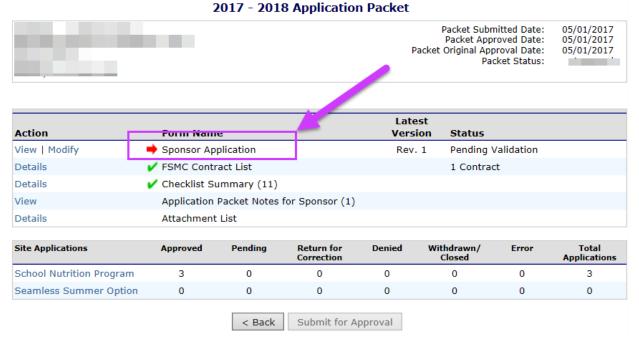
Code	Error Description
1100	Street Address must be completed. Address Line 2 may be blank.
1400	The question 'Student population type must selected' must be answered.
1515	If the school nutrition program is managed by an FSMC, the Sponsor Contact for FSMC Contract is required.
1529	If your organization has any other contracts related to food service, Additional contracts description must be provided.
1001	The certification checkbox must be checked.

2) If you receive the following message, your application has been saved without errors. Click *Finish*.

The Application has been saved.

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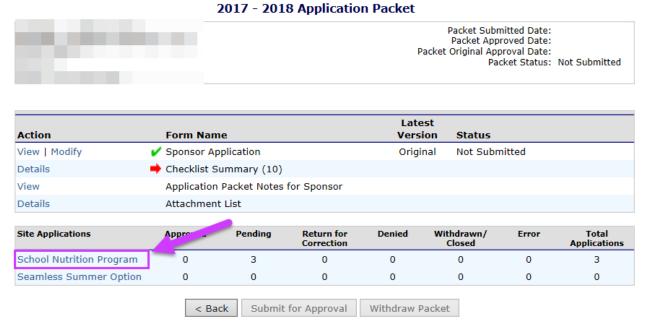
- 3) You will be taken back to the Application Packet Menu.
- 4) This section is now complete! Notice the green checkmark!



Tip: If you have a red arrow instead of a green checkmark that means there is an error. The error indicates the section is not complete and your Application Packet cannot be submitted for approval until all errors are corrected.

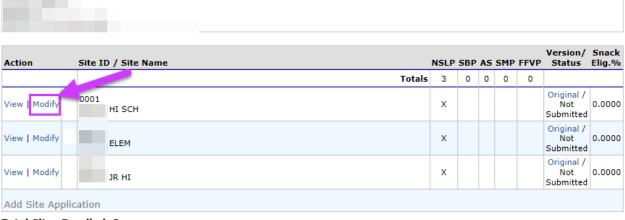
## **Site Applications**

To complete the Site Applications click on the blue *School Nutrition Program* link.



## 1) Click modify

2017 - 2018 Application Packet - SNP Site List

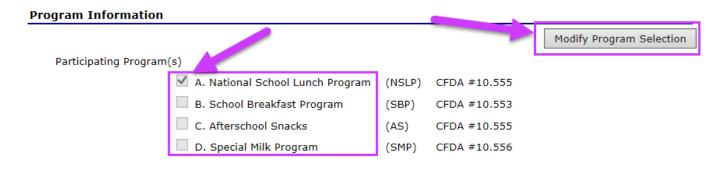


Total Sites Enrolled: 3

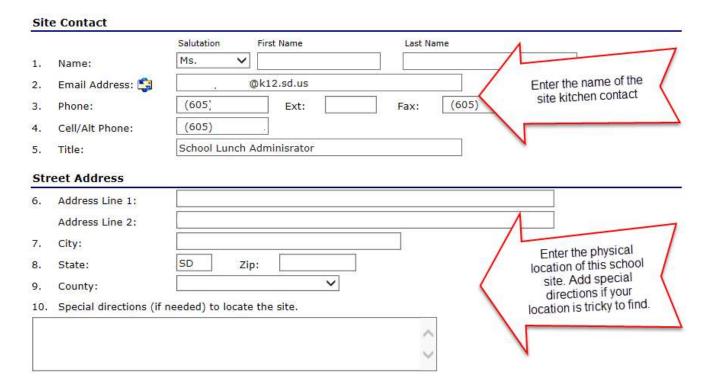
- Renewing school/agency sites: Much of the prior year program information will roll forward into the site application. Please review make changes and additions as needed. Complete any unanswered questions.
- **New school/agency sites:** Your new site will be blank. Please complete all unanswered questions.

2) **Modify Program Selection:** To add or drop a program at this site, first select Modify Program Selection and then make your selection under Participating Program(s) then click Save and Continue.

TIP: Make sure you select Modify Program Selection first, or you will lose your work.



3) Starting with Site Contact complete the SNP Site Application.



## 4) Site Type:

- Traditional Public School: Select if this site is a Public School
- Charter School: There are no charter schools in SD
- Non-Public School: Select if this site is not a Public School or an RCCI.
- Residential Child Care Institution (RCCI): Select if this site is a licensed RCCI or a State run Residential Child Care Institution

14. Select Grades at this site: (Check all that apply)

Early Education:

Pre-Kindergarten:

Head Start:

Par	ticipation Infori	nation				
11.	Site Type:	Traditional Pu	blic School	~		
	5) New Site  • If Yes, o		o ensure you	complete Q#	12 with the co	rrect lunch
	This site Breakfa	e may operate	3 months and ment Rate. Th	d the SFA may ere is an allow	s for the second apply for Sevenation make operation.	ere Need
		selected the d year claim dat	•	epopulate fro	m the second լ	oreceding
12.	Is this a new site	with a majority of th	e students transfer	red from severe nee	d schools?	Yes No
	If yes, enter the r	number of lunches fo	r the first 3 months	of operation in que	stion 13.	
(	<ul> <li>Yes = 40</li> <li>the sch</li> <li>No = les</li> </ul>	ool year noted ss than 40% of	nches were se I on the site a Tlunches were	erved at the from the polication. It is served at the	rmination: ee or reduced e free or reduce	
13.		ool year noted r School Year (2015		• •	ursement Rate Deter	mination
_	Total Free Lunches	Total Reduced Price Lunches	Total Paid Lunches	Total Lunches	Free & Reduced %	Qualify for Severe Need Breakfast Reimb. Rate
	857	640	3,094	4,591	32.60%	No

5th grade:  $\Box$ 

6th grade:  $\square$ 

7th grade:  $\Box$ 

9th grade: 🗹

10th grade: 🗹

11th grade: 🗹

1st grade:  $\Box$ 

2nd grade:  $\Box$ 

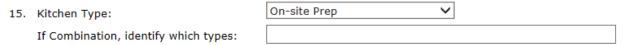
3rd grade:  $\Box$ 

## 7. Kitchen Type:

- On-Site Prep: Food is prepped and served at this site.
- Walking: Students walk from one site to another feeding site.
- Pre-Packaged Satellite: Individually portioned and trayed food is sent to this location.
- Bulk Satellite: Bulk food is sent to this location.
- **Central Kitchen:** This is a food preparation location only. No feeding occurs at this site.
- **Vended Meals:** Meals are purchased from <u>another SFA</u> and are not prepared at this location.
- Vending Machine Meal Service: Students are served meals from a vending machine at this site.
- **Combination:** Any combination of the above locations. Please <u>make note of what types of meal service/prep occurs at this site and where food is shipped, when applicable.</u>

### Examples:

- This site serves food and also prepares meals to satellite to another location.
- This site serves food and also prepares meals for a vended contract for meal service elsewhere.



8. **Adult Meal Price:** Must be set high enough to cover the federal free reimbursement rate, the performance reimbursement, and the value of USDA Foods used in the meal, when applicable.

See <u>CANS NSLP Memo # 56.2 Meal Pricing: Adult Meals</u> for more information about setting proper adult meal prices.

#### **Pricing Information**

 PRICING: Insert prices charged for each program in which this site will participate (e.g. if the full price for lunch is \$2.00, insert 2.00 under NSLP and in the column next to Paid).

NON-PRICING: Select if students will not be charged for meals.

REDUCED CHARGE WAIVED: Only paid students and adults are charged for meals.

NOTE: The maximum charge for reduced-price meals is \$0.40 for lunch, \$0.30 for breakfast, and \$0.15 cents for snacks. Do not enter dollar signs in the meal pricing fields.

Meal Type	Pricing Information	Paid Price	Reduced Price	Adult Price
National School Lunch Program (NSLP)	Pricing ~	3.75	0.40	4.50
School Breakfast Program (SBP)	Non-Pricing - Universal Free 💙			3.50
Afterschool Snack (AS)	Non-Pricing V			.75

Tip: Selecting Pricing Information will trigger different checklist items. Selecting a Provision will trigger Provision status and checklist items. Selecting Non-Pricing - CEP will trigger Questions 17-19 and will pull information from your prior school year CEP Site List.

#### Community Eligibility Provision (CEP)

17.	Identified Students:	122	
18.	Enrollment:	208	
19.	This Site's Identified Student Percentage (ISP):		58.65 %

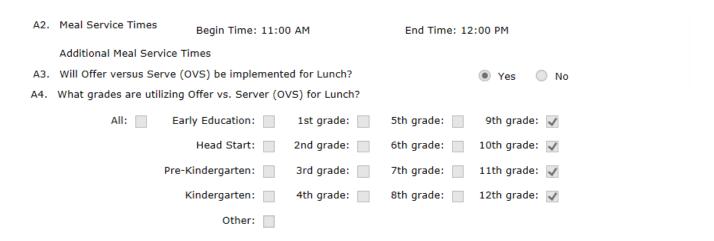
# **National School Lunch Program Site Applications**

#### Section A - NATIONAL SCHOOL LUNCH PROGRAM (NSLP)

A1.	. A. Months of Operation: (Check all that apply)										
	AⅡ: □	Jul: 🗆	Aug: 🗹	Sep: 🗹	Oct: 🗹	Nov: 🗹	Dec: 🗹				
		Jan: 🗸	Feb: 🗹	Mar: 🗸	Apr: 🗸	May: 🗹	Jun:				
	B. Days of the week meals served and claimed for reimbursement: (Check all that apply)										
	Mon-Fri: 🗌	Mon: 🗹	Tue: 🗹 W	ed: 🗹 Thu:	: 🗹 Fri: 🛚	☐ Sat: ☐	Sun:				

Tip: Carefully check mark each month and day of the week this site is in operation. If you miss a check mark for a month you will not be able to submit a claim for reimbursement that month. If you miss a day of the week, you will only be able to claim for the number of days checked.

Tip: 4-day schools: If your site occasionally through the school year operate 5-days per week, please check 5-days (Mon-Fri) to ensure you are able to claim your occasional 5-days per week. Please add a comment to your packet that this site typically operates a 4-day per week program.



- 9. **Points of Service (POS):** Please record all points of service at this school. Examples: If you have two POS computer terminals, record 2. If you have classroom meal service, record the number of all the classrooms plus your cafeteria POS.
- 10. **Alternate Points of Service:** An alternate point of service is when the meal count is taken before all the food is served. Be sure to describe all alternate

points of service in the checklist item called: Meal Count Method. Note each Alternate POS in the comment box.

A5. How many Points of Service? 1

A6. Are alternate points of service used? Yes No

Describe your alternate points of service, if used:

# **School Breakfast Program Site Applications**

#### Section B - SCHOOL BREAKFAST PROGRAM (SBP)

B1.	A. Months of Operati	on: (Check a	ll that apply)				
	All:	Jul:	Aug: 🇸	Sep: 🗸	Oct: 🗸	Nov: 🗸	Dec: 🗸
		Jan: 🧹	Feb: 🗸	Mar: 🗸	Apr: 🗸	May: 🗸	Jun:
	B. Days of the week	meals serve	d and claimed	for reimburse	ment: (Chec	k all that apply	<b>y</b> )
	Mon-Fri:	Mon: 🗸 T	ue: 🗸 Wed	: 🗸 Thu:	✓ Fri: ✓	Sat:	Sun:

Tip: Carefully check mark each month and day of the week this site is in operation. If you miss a check mark for a month you will not be able to submit a claim for reimbursement that month. If you miss a day of the week, you will only be able to claim for the number of days checked.

Tip: 4-day schools: If your site occasionally through the school year operate 5-days per week, please check 5-days (Mon-Fri) to ensure you are able to claim your occasional 5-days per week. Please add a comment to your packet that this site typically operates a 4-day per week program.

B2.	2. Meal Service Times Begin Time: 8:00 AM			End Time:	8:30 AM			
	Additional Meal Service T	imes						
вз.	Will Offer versus Serve (0	OVS) be implemen	ited for Breakfast?		Yes	O No		
B4.	4. What grades are utilizing Offer vs. Server (OVS) for Breakfast?							
	All: Early	/ Education:	1st grade:	5th grade:	9th grade:	✓		
		Head Start:	2nd grade:	6th grade:	10th grade:	✓		
	Pre-Ki	ndergarten:	3rd grade:	7th grade:	11th grade:	✓		
	Ki	ndergarten:	4th grade:	8th grade:	12th grade:	✓		
		Other:						

- 1. **Points of Service (POS):** Please record all points of service at this school. Examples: If you have two POS computer terminals, record 2. If you have classroom meal service, record the number of all the classrooms plus your cafeteria POS.
- 2. **Alternate Points of Service:** An alternate point of service is when the meal count is taken before all the food is served. Be sure to describe all alternate points of service in the checklist item called: Meal Count Method. Note each Alternate POS in the comment box.
- B5. How many Points of Service?
  B6. Are alternate points of service used?
  Yes
  No
  Describe your alternate points of service, if used:

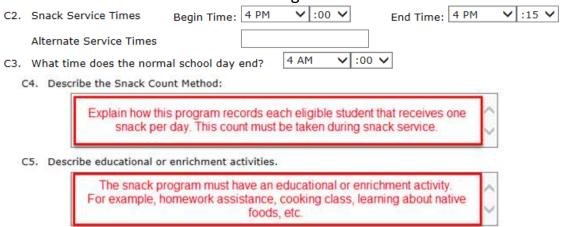
# **Afterschool Snacks Site Applications**

#### Section C - AFTERSCHOOL SNACKS (AS)



Tip: Carefully check mark each month and day of the week this site is in operation. If you miss a check mark for a month you will not be able to submit a claim for reimbursement that month. If you miss a day of the week, you will only be able to claim for the number of days checked.

1. Snack Service Times must begin after school.



2. Site License: If Yes is selected, you will be asked up upload a copy of the license in the Checklist Items.



- 3. Free and Reduced Enrollment Percentage:
  - Site Eligible = Prior October claim data must indicate at least 50% of the enrolled children are eligible for free and reduced price meals.

C7.	Free and Re	educed Enro	llment Percenta	ge: 65.3 %	6			
	Site is:   Attendance Area Eligible - Eligible based on this site (claim all snacks free).							
		Attendan	ce Area Eligible	- Eligible base	ed on another	site (claim all	snacks free).	
		Non-Area	Eligible (claim	all snacks free	e, reduced and	full price).		
	Select the q	ualifying sit	e for the Afters	chool Snack Pr	rogram:			
						\		
	Other:							
	EBCOLLOG		(10) 01					
AFI	ERSCHOO	L SNACKS	(AS) Contac	τ				
	Same as	s the Site Co	ntact					
			Salutation	First Name		Last Name		
C8.	Name:		~					
C9.	Email Addre	ess: 👣						
C10.	Phone:			Ext:		Fax:		
C11.	Title:							

# **Special Milk Program Site Applications**

This section applies for sites that have SMP in addition to other programs or for SMP only sites.

Tip: Children that have access to a meal through the National School Lunch Program or School Breakfast Program are not eligible for milk through the Special Milk Program.

## • Site Type:

- School (no meals): Is a school site where no lunch or breakfast meals are offered to the students.
- School (split session kindergarten): Is a school site and children are in school partial days. They do not have access to the lunch or breakfast meal service.
- Residential Summer Camp: A camp where students spend the night at the camp site.
- Other: Any other eligible child care institution. A nonprofit nursery school, child care center, settlement house, summer camp, service institution participating in the Summer Food Program for Children, an institution participating in the Child and Adult Care Food Program, or similar nonprofit institution devoted to the care and training of children. This site cannot also offer participants a lunch or breakfast meal program.

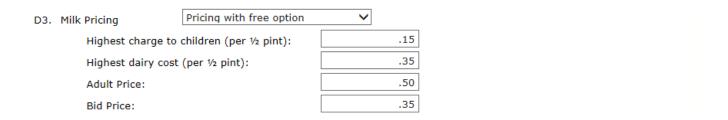
#### Section D - SPECIAL MILK PROGRAM (SMP)

	Students participat	ing in Specia	al Milk are not	eligibile to als	o participate i	in NSLP or SBF	) <u>.</u>		
D1.	Site Type:	School (no	meals)	~					
D2.	A. Months of Opera	ation: (Check	call that apply)	)					
	AII: 🗹	Jul: 🗹	Aug: 🗹	Sep: 🗹	Oct: 🗹	Nov: 🗹	Dec: 🗹		
		Jan: 🗹	Feb: 🗸	Mar: 🗸	Apr: 🗸	May: 🗸	Jun: 🗸		
	B. Days of the week milk served and claimed for reimbursement: (Check all that apply)								
	Mon-Fri: 🗹	Mon: 🗹	Tue: 🗹 We	d: 🗹 Thu:	✓ Fri:	✓ Sat: □	Sun:		

## Milk Pricing:

- o Pricing with Free Option:
  - Milk is sold to children and families can apply for free milk using a household application.

- School receives standard rate for "paid milk" and an average cost of "free milk."
- Reimbursement payments must be used to lower the cost of "paid milk." The cost must be reduced to zero if "paid milk" reimbursement is higher than the avg. cost of a half pint of milk purchase price.
- o Pricing without Free Option:
  - All families pay the same price for milk.
  - No household application for free milk is collected.
  - School receives standard rate of reimbursement for all milk.
- O Nonpricing:
  - No families pay for milk.
  - No household application for free milk is collected.
  - School receives standard rate of reimbursement for all milk.



Tip: The milk price charged to students must be decreased by the milk reimbursement. Students cannot be charged more than 25 cents.

# **Site Application Certification Statement**

- 1) Make sure to check the certification box, or you will receive an error.
- 2) Click *Save* when finished.

#### Certification



I hereby certify that neither the Sponsor nor its principals/authorized representatives is presently debarred, suspended, proposed for debarment, declared ineligible, disqualified, or voluntarily excluded from participation in this transaction by any Federal/State department or agency.

I certify under penalty of perjury that the information on these application forms is true and correct, and that I will immediately report to the South Dakota Department of Education any changes that occur to the information submitted. I understand that this information is being given in connection with receipt of federal funds. The South Dakota Department of Education may verify information; and the deliberate misrepresentation of information will subject me to prosecution under applicable federal and state criminal statutes.

On behalf of the Sponsor, I hereby agree to comply with all state and federal laws and regulations governing the Child Nutrition Programs administered by the South Dakota Department of Education. In accordance with Federal law and U.S. Department of Agriculture policy, this Sponsor does not discriminate on the basis of race, color, national origin, sex, age or disability. I will ensure that all monthly claims for reimbursement are true and correct and that records are available to support these claims.

Created By: cherieewatterson on: 4/27/2017 9:43:39 AM Modified By: cwatt



## **Site Application Errors and Warnings**

Once saved, you may see the Site Application contains errors or warnings. You will need to *Edit* your Site Application before you are able to submit.

1) Click the *Edit* button to see what your errors are and to make corrections.



## **Examples of Errors**

Code	Error Description
3060	Pricing information is required for each Participating Program selected.
3001	The certification checkbox must be checked.
3110	A2 - Meal Service Begin Time must be prior to End Time.
3222	B4 - Offer vs. Serve was answered yes. You must answer the 'which grade(s)' question.
3322	C5 - If the program AS is selected, the Educational or Enrichment component must be entered.

Code	Warning Description
3065	Pricing information - If NSLP 'Pricing Information' = 'Pricing', then NSLP Adult Price must be greater than zero.
3075	Pricing information - If SBP 'Pricing Information' = 'Pricing' then SBP Adult Price must be greater than zero.
3085	Pricing information - If AS 'Pricing Information' = 'Pricing' then AS Adult Price must be greater than zero.

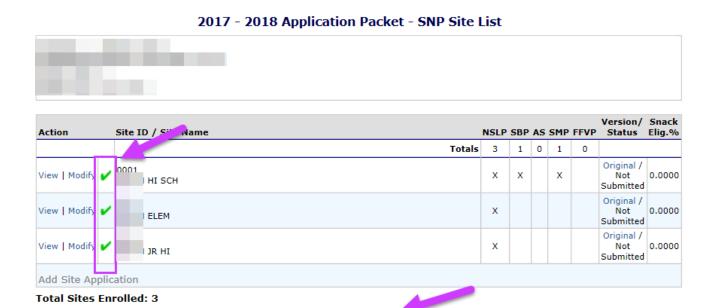
Tip: The red Errors must be corrected before you can submit the application. The blue warnings indicate you may need to review and change an application selection or response.

- 2) Make corrections and Click *Save* when you are finished
- 3) Click *Finish*. If you do not have any more errors or warnings.

The Site Application has been saved.

2017 - 2018 SNP Site Application

- 4) If you have multiple sites, you will need to complete a Site Application for **each** location.
- 5) Once all your sites have been saved successfully, you will see a green check mark next to each. Click the *Back* button to return to the Application Packet (do not use your browser arrow).



Tip: Action: View or Modify. Be careful once your application is approved to select View. Only select Modify if you need to make changes to the Site Application.

< Back

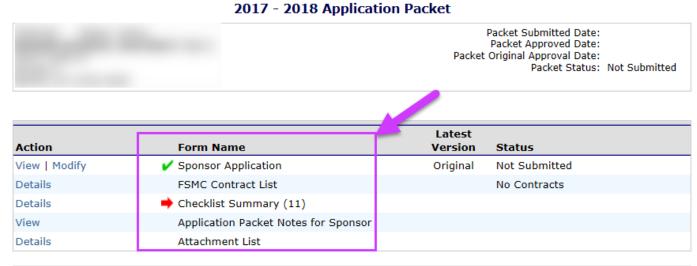
2017 - 2018 Application Packet - SNP Site List Version/ Snack Site ID / Site Name **NSLP SBP AS SMP FFVP** Status Elig.% Totals 3 0 Original / Not Modify Х Х 0.0000 View HI SCH Submitted Original / 0.0000 Modify Х Not ELEM Submitted Original / 0.0000 Modify Not JR HI Submitted

Page **34** of **70** 

## **Forms and Additional Documents**

There will be a list of Forms that need to be completed or documents you will need to attach. The list will vary with each school or agency.

1) Click on the blue *Details* for the form you wish to complete.

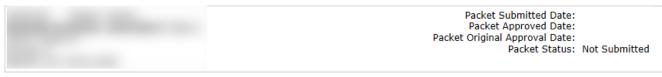


Site Applications	Approved	Pending	Return for Correction	Denied	Withdrawn/ Closed	Error	Total Applications
School Nutrition Program	0	3	0	0	0	0	3
Seamless Summer Option	0	0	0	0	0	0	0

< Back	Submit for Approval	Withdraw Packet
--------	---------------------	-----------------

2) To complete a *Food Service Management Company Contract*. Click on the blue *Details* next to FSMC Contract List.

#### 2017 - 2018 Application Packet



		Latest	
Action	Form Name	Version	Status
View   My y	Sponsor Application	Original	Not Submitted
Details	FSMC Contract List		No Contracts
Details	Checklist Summary (11)		
View	Application Packet Notes for Sponsor		
Details	Attachment List		

Site Applications	Approved	Pending	Return for Correction	Denied	Withdrawn/ Closed	Error	Total Applications
School Nutrition Program	0	3	0	0	0	0	3
Seamless Summer Option	0	0	0	0	0	0	0

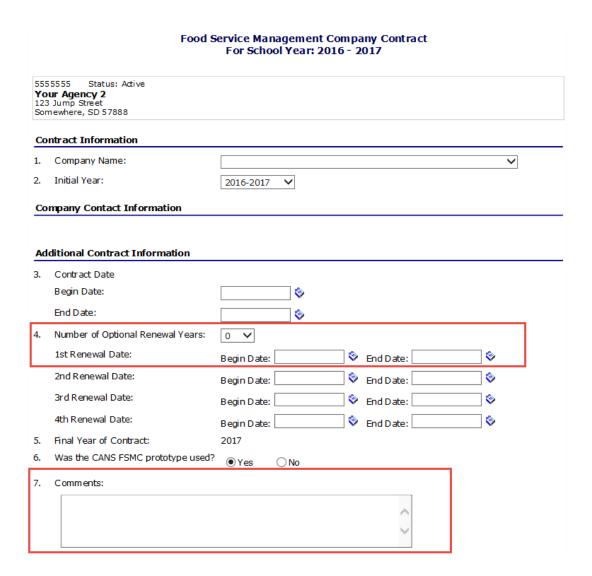
< Back Submit for Approval Withdraw Packet

## 3) Click Create New Contract

#### Food Service Management Company Contracts

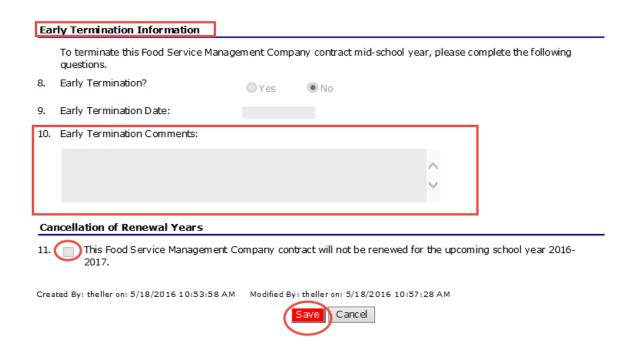


- 4) Complete all open fields.
  - #4-The most current renewal date should be entered. DO NOT enter future renewal dates. Add any additional information in the comments box #7.



If you terminate one contract before the school year is done, complete #8-10 and explain the early termination. If you choose not to renew the contract for the upcoming school year, check box #11. You will then either have a new contract beginning with the new current year, or you returned to self-operating and will have no additional contracts, or you have other vended meal arrangements.

5) When finished click *Save*.



If your contract page has been completed correctly you will see *The FSMC Contract has been processed*.

6) Click *Finish*.



7) If there are errors you will see this image. Click *edit*, make required changes, save and finish.



8) Click the *back* button to return to the application packet.



Notice the status next to the FSMC Contract List shows 1 Contract entered and a green check mark has appeared.



9) Click *details* to open FSMC Contract list.



10) Click view to review information



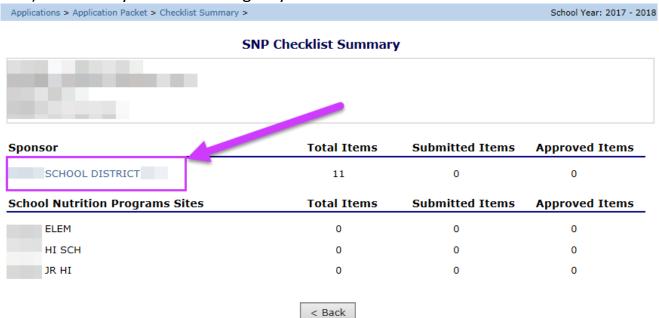
## **Checklist Summary**

Tip: If you operate a Community Eligibility Provision (CEP) or Provision 2 or 3 School or Agency and it is not a district wide provision approval, please contact the CANS office for a specific non-district Provision or CEP checklist.

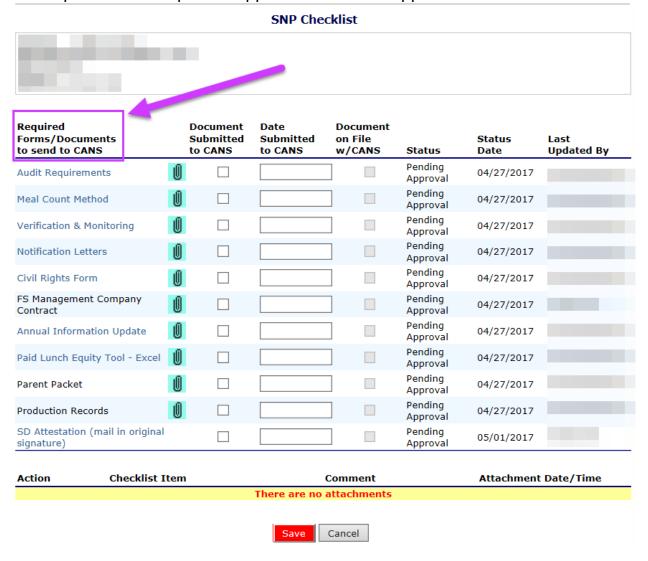
1) Click on *Details* next to Checklist Summary



#### 2) Click on your school or agency name.



 A list of SNP Checklist items will populate. This list is tailored based on your responses in the Sponsor Application and Site Applications.



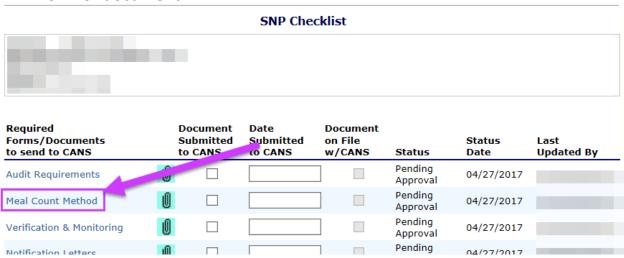
Tip: Your list of required forms/documents will vary depending on your particular school or agency.

Tip: In iCAN, if the words are printed in blue you can click them to jump around in the iCAN system or get more information. The blue names listed in the Checklist items will jump you to the templates or forms to complete and then attach the completed form to your Checklist Item.

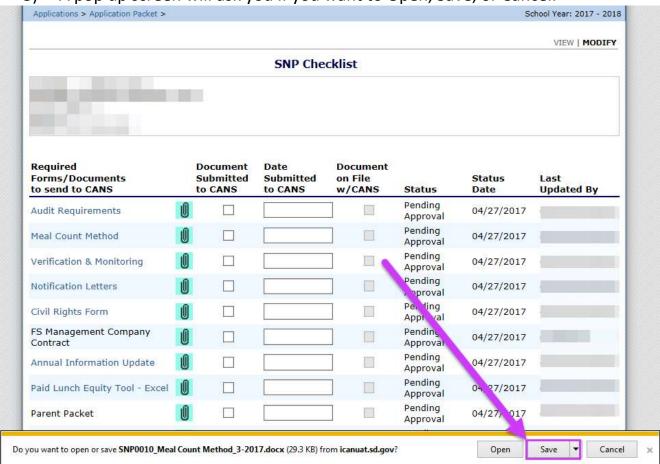
## All Checklist Items: Highlighted rows indicate a document required for all SFAs

Form ID	Form Download Form Title	Checklist or Download	Use
SNP0001	Income Eligibility Guidelines SY17-18	Download only	Use to calculate household eligibility determination
SNP0002	Meal Attestation Statement - Only for NEW Sponsors	Download only	New SFAs only. Attestation to comply with program meal pattern requirements.
SNP0003	Parent Packets	Checklist Item	For NSLP, SBP, &/or SMP. 3 different parent packets - the notification and free and reduced application packet.
SNP0004	Notification Letters	Checklist Item	For NSLP, SBP, &/or SMP. Notification letters for household applications and direct certification of student meal eligibility.
SNP0005	SD Attestation	Checklist Item	For all SFAs. SD Codified Law requires this attestation for conflict of interest and proper use and oversight of federal funding.
SNP0006	RCCI Prototype Roster	Checklist Item	For RCCI's. Please upload the roster in use. This template contains all required info.
SNP0007	Verification & Monitoring	Checklist Item	For all SFAs. Verification and monitoring info.
SNP0008	Annual Information Update	Checklist Item	For all SFAs. Annual program information.
SNP0009	Paid Lunch Equity Tool - Excel	Checklist Item	For all pricing SFAs. PLE tool to set student paid lunch prices.
SNP0010	Meal Count Method	Checklist Item	For all SFAs. Meal count method & payment collection.
SNP0011	On-Site Monitoring Memo #52.1	Download only	For all SFAs with more than one feeding location. This is the annual monitoring form and instruction. This is an annual requirement.
SNP0012	Public Release	Download only	Media release for the program.
SNP0013	CANS Prototype Breakfast Production Record	Download only	Standard Breakfast production record. Upload the breakfast PR template you actually use.
SNP0014	CANS Prototype Lunch Production Record	Download only	Standard Lunch production record. Upload the lunch PR template you actually use.
SNP0015	Afterschool Snack Monitoring #36	Download only	For all SFAs with the Afterschool Snack program. This is the twice annual monitoring form with instruction.
SNP0017	Audit Requirements	Checklist Item	For all SFAs. Annual audit requirements.
SNP0018	Civil Rights	Checklist Item	For all SFAs. Annual civil rights training and information requirements.
SNP0019	Free & Reduced Application - SY17-18 (PDF)	Download only	For NSLP, SBP, and/or SMP. The Free and Reduced Application to add to your parent packet. PDF file.
SNP0020	Free & Reduced Application - SY17-18 (WORD DOC)	Download only	For NSLP, SBP, and/or SMP. The Free and Reduced Application to add to your parent packet. Word document.

4) First click on the BLUE words (this is called a hyperlink). This will bring up a form or document.



5) A pop up screen will ask you if you want to Open, Save, or Cancel.

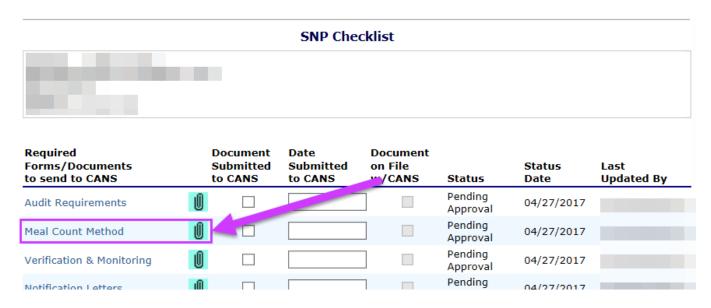


6) Click Save.

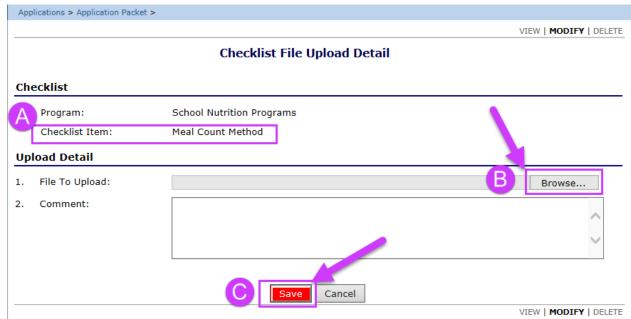
Tip: <u>Save</u> the document on your school server or computer. Remember where you saved the document! You can work on any saved file on your school server or computer without having to log into iCAN.

7) When you have completed the corresponding form and are ready to attach the file. Click on the correct "paperclip" for the document you wish to upload.

For the example below, we are using *Meal Count Method*. "Save as" and name your chosen document (ex. Meal Ct. Method) to your computer, in a locatable, named file (ex. SNP App Forms or something you can remember and search for). Once the forms are completed and saved, you will need to attach them to the appropriate checklist item.



- 8) The Checklist File Upload Detail window will open.
  - a. Confirm you selected the correct Checklist Item.
  - b. Select *Browse* so you can select the appropriate file (that you named) from your computer. This will upload your document
  - c. Click Save.

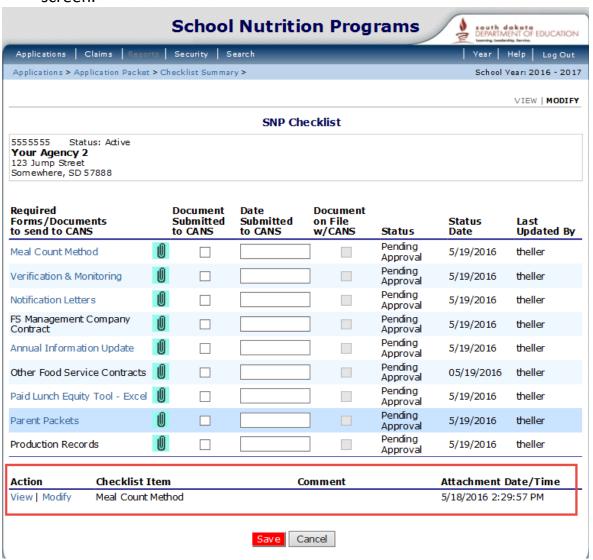


9) If your document was successfully uploaded, you will see the following message.



10) Click Finish.

11) You will be taken back to the SNP Checklist screen and you will see that the attachment *Meal Count Method* was attached at the very bottom of the screen.

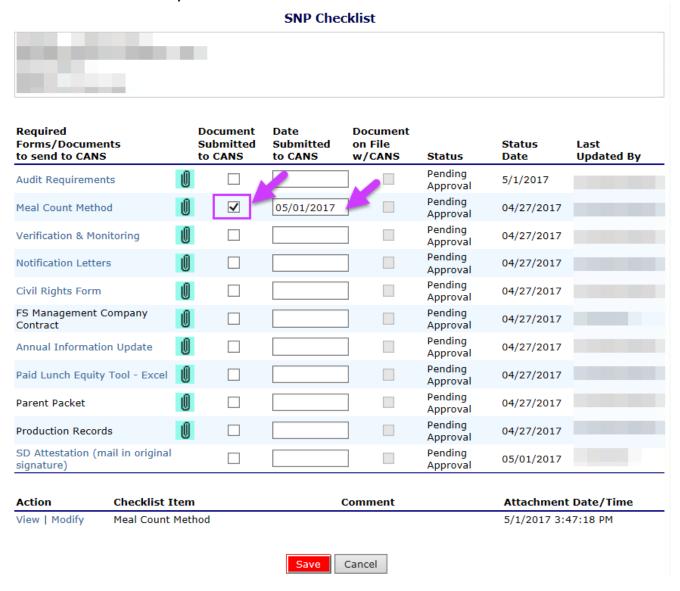


12) Repeat the steps in this section to help you complete all the required checklist items.

Tip: If you have a Colony or any other food service contract that deals with preparing or claiming meals that is not a Food Service Management Contract please attach a <a href="mailto:copy of the signed">copy of the signed</a> Colony Contract, Vended Meal Contract, or Multiple School Addendum to your iCAN SNP Application.

13) Once a document has been uploaded, make sure to check the corresponding box "Document Submitted to CANS."

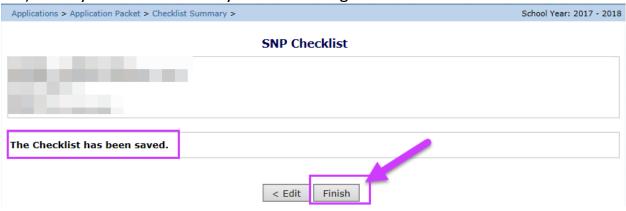
• Once you check the *Document Submitted to CANS* box, the current date will automatically fill in *the Date Submitted to CANS*.



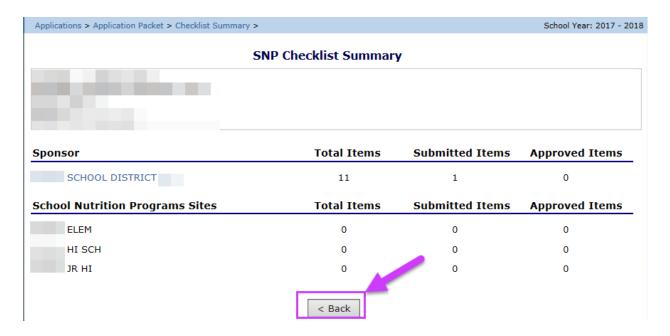
14) Always click Save at the bottom of the page after you make changes.

Action	Checklist Item	Comment	Attachment Date/Time
View   Modify	Meal Count Method		5/18/2016 2:29:57 PM
		Save Cancel	

15) Always click Finish after you make changes.

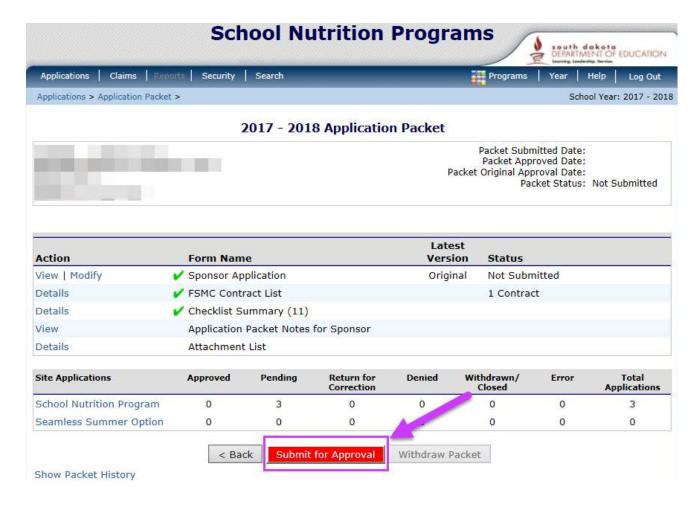


16) Click the *Back* button to return to your Application Packet.

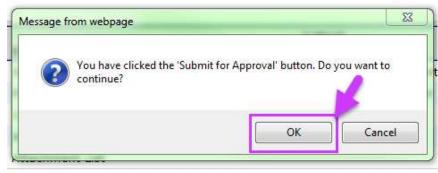


Tip: Do NOT click your back browser arrow on your computer! Your internet browser may error and you may lose work. We suggest that you always use a navigation button (Back, Save, Finish, etc.) when moving through your iCAN application.

- 17) If you completed each step your application should now complete! Click the **Submit for Approval** button.
  - If your red Submit for Approval button does not show up, please review your iCAN SNP application looking for areas that do not have a green checkmark, including all of your Site Applications. Any one area that has an "error" status will prevent the red button from showing up.



18) A "pop-up" message will appear asking you to verify that you wish to submit your application. If you are ready to submit your application, click **OK**.



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Tip: Once you click OK to submit your SNP application for approval you will not be able to make changes to your application until the state reviews the application and either sends it back for corrections or makes the approval.

If you do not wish to submit your application at this time, click Cancel and your application will be saved. You can submit the application at a later date.

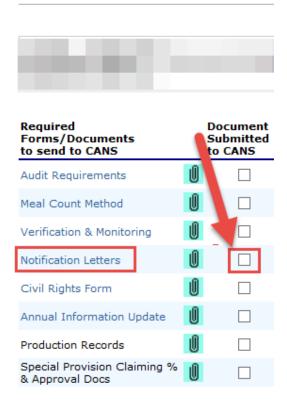
19) Once your application has been submitted, you will be unable to make changes. The Packet Status now shows *Submitted for Approval*. If you submitted your application in error, please contact the CANS office for instructions at (605) 773-3413.



# Checklist Summary – Special Provision 2, 3, and District Wide Community Eligibility Provision Extra Instructions

**Notification Letters:** The Checklist Summary <u>is</u> triggering the request to attach your Notification Letters.

- This document is not required, however in order to submit your Application Packet you will still need to check the box under *Document Submitted to CANS*.
- Do not attach any documents to the paperclip icon.

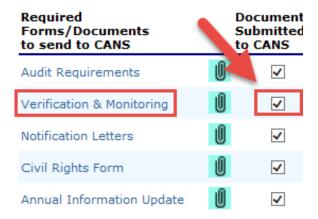


## **Checklist Summary – Special Milk Programs Only Extra Instructions**

These instructions are only if your SFA does <u>not</u> participate in the National School Lunch or Breakfast Programs.

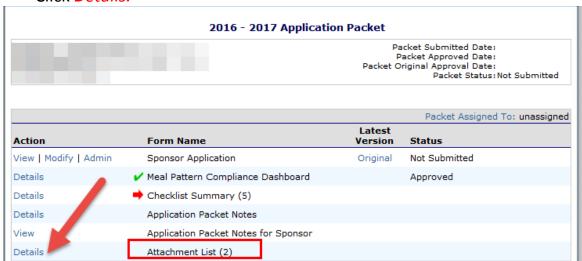
#### **Verification & Onsite Monitoring:**

- The Checklist Summary <u>is</u> triggering the Verification & Onsite Monitoring Checklist.
- This document is not required, however in order to submit your Application Packet you will still need to check the box under *Document Submitted to CANS*.
- Do not attach any documents to the paperclip icon.



#### **Meal Count Method**

- The Checklist Summary is not triggering the Meal Count Method.
- This document is required.
- Please attach your Meal Count Method to the miscellaneous *Attachment List* that can be found under the Forms.
- Click Details.



• When the Attachment screen opens, Click Add Attachment

#### **Attachments**

Action	File Name	Туре	Date	Comment
View   Modify	UAT doc 1.docx	application/vnd.openxmlformats- officedocument.wordprocessingml.document	08/01/2016	
View   Modify	UAT doc 2.docx	application/vnd.openxmlformats- officedocument.wordprocessingml.document	08/01/2016	

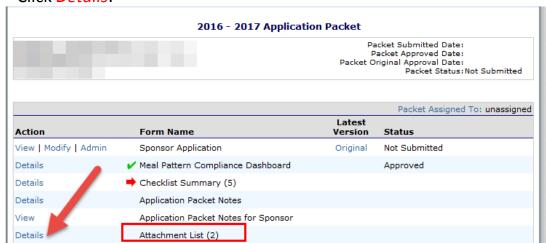
Total Attachments: 2



## For SFAs that are Special Milk ONLY Programs <u>and</u> are Pricing with Free Option

#### **Parent Packet**

- The Checklist Summary is not triggering the Parent Packet.
- This is a required document.
- Please attach your Parent Packet to the miscellaneous *Attachment List* that is located under the Forms.
- Click Details.



• When the Attachment screen opens, Click Add Attachment.

#### Attachments

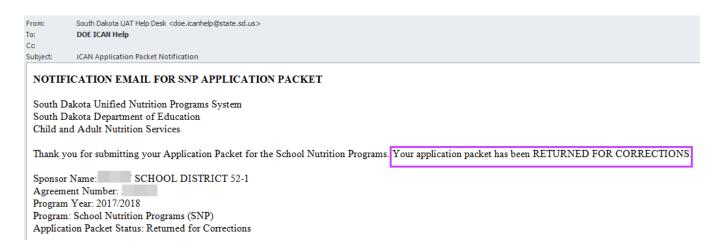
Action	File Name	Туре	Date	Comment
View   Modify	UAT doc 1.docx	application/vnd.openxmlformats- officedocument.wordprocessingml.document	08/01/2016	
View   Modify	UAT doc 2.docx	application/vnd.openxmlformats- officedocument.wordprocessingml.document	08/01/2016	

Total Attachments: 2



## **Chapter 4 –Incomplete or Returned Applications**

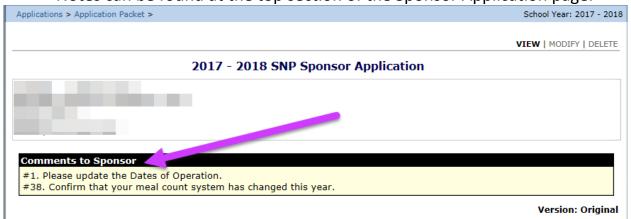
Upon reviewing the submitted application, the CANS office may have additional questions or require additional documents be submitted. If this happens you will receive an email notification from South Dakota Help Desk <a href="mailto:doe.icanhelp@state.sd.us">doe.icanhelp@state.sd.us</a> advising you that your application has been returned to you for correction.



Tip: The person listed as the Authorized Representative (AR) in your iCAN SNP Sponsor Application will receive the automated iCAN email notifications. If someone other than the AR is completing your iCAN SNP application, please make arrangements to ensure that your AR is forwarding these very important emails to the appropriate person.

If you receive this email notification,

- 1) Log into iCAN SNP and select your Application Packet.
- 2) Look for Notes from your CANS Program Specialist or red arrows.
  - Notes can be found at the top section of the Sponsor Application page.



• If there are notes in the Application Packet, you will see a number next to the Application Packet Notes for Sponsor. Click View to read the notes.



- 3) Make all required changes
- 4) Click SAVE

5) Resubmit your application by clicking the red *Submit for Approval* button. **School Nutrition Programs** PARTMENT OF EDUCATION Security | Search Applications Claims Programs Year Help Applications > Application Packet > School Year: 2017 - 2018 2017 - 2018 Application Packet Packet Submitted Date: Packet Approved Date: Packet Original Approval Date: Packet Status: Not Submitted Latest Action Version **Form Name** Status View | Modify Sponsor Application Original Not Submitted Details FSMC Contract List 1 Contract Details Checklist Summary (11) View Application Packet Notes for Sponsor Attachment List Details Withdrawn/ Closed Total Applications **Site Applications** Approved Pending Return for Denied Correction School Nutrition Program 0 Seamless Summer Option 0 0 0 0 0 0 Withdraw Packet < Back Submit for Approval

Tip: It is worth carefully reviewing your complete application before submitting to avoid several application returns for edit before approval.

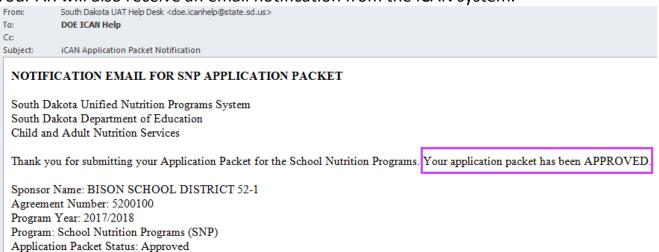
Show Packet History

## **Chapter 5 – Approved Applications**

Once your application has been approved by the State, you will see your Application Packet Status shows *Approved*.



Your AR will also receive an email notification from the iCAN system.



### Chapter 6 –Adding a New Site

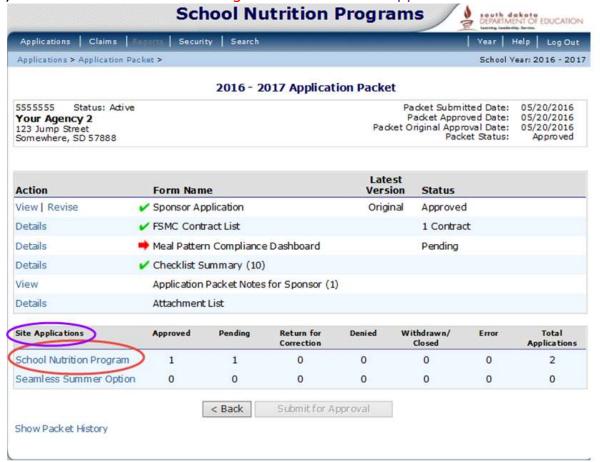
- 1) If you have a new site, please contact the CANS office to have the site location added to your Application Packet at <a href="DOE.SchoolLunch@state.sd.us">DOE.SchoolLunch@state.sd.us</a> or (605) 773-3413.
- Once your site location has been added, you will complete the Site Application.
   Select <u>Applications</u> in the menu line
- 3) Select Application Packet



4) Select the current school year



5) Select School Nutrition Program under the Site Applications



6) Select *Modify* for the applicable site. In this example, site City Kid Kamp.



7) Complete the SNP Site Application following the instructions in the Site Application section of this manual.

## **Chapter 7 – Community Eligibility Provision (CEP) Site List**

Tip: The CEP Site List will be completed once during the <u>prior school year</u>. The data will report April 1<sup>st</sup> student data.

## **Completing Community Eligibility Provision (CEP) Site List**

- 1) Log into the iCAN system
- 2) Click *Applications* in the blue bar at the top of the screen.
- 3) Click Community Eligibility Provision



Tip: This CEP Site List is outside of your Application Packet. Do not confuse this with the CEP Schedule <u>inside</u> your Application Packet.

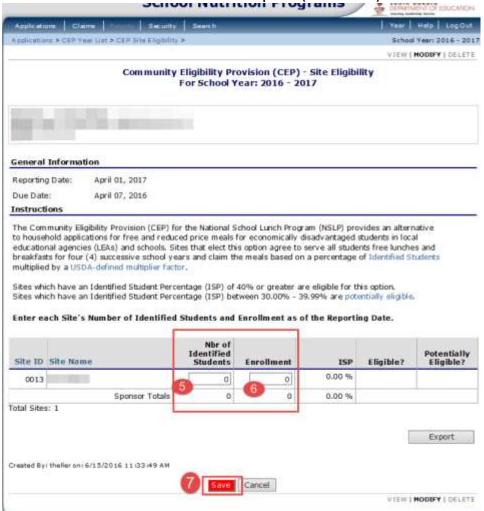
4) Click Add to work with the current school year



5) For each site:

• Enter the number of identified students eligible for CEP on April 1 (#5 below)

Enter the site student enrollment on April 1(#6 below)



Tip: If you are <u>currently participating in CEP</u> or are <u>interested in applying for CEP</u>, complete the CEP Site List using the current year April 1st data. If you are <u>not interested in participating in CEP</u>, complete the CEP Site List using the data from your current year Verification Report. The Verification report data is called proxy data.

6) Click *Save*. A pop up will appear. If you receive a warning, click edit to correct your errors



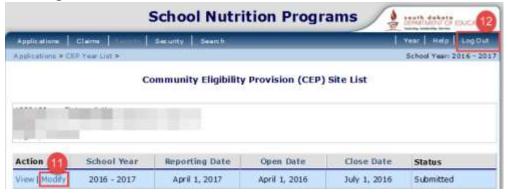
7) Correct your errors, if any, and click Finish



8) You will then see the site list Status-Submitted



- You will be able to Modify your information until approximately April 8<sup>th</sup>.
  - To make changes to your site information click *Modify*
  - When done making changes click Save
  - Then Log Out



## **Completing Community Eligibility Provision (CEP) Schedule**

Tip: The CEP Schedule <u>inside</u> your Application Packet. The CEP Site List (discussed in the prior section) is <u>outside</u> of your Application Packet.

The **CEP Schedule** will default to **Auto Mode** and will pull the current data you entered into your CEP Site List in April.



The <u>CANS office will need to change</u> the **Mode** from **Auto** to **Manual** so that your approved CEP data pulls correctly into the CEP Schedule.

- Once you have submitted your application packet for approval, CANS will change the *Mode* from *Auto* to *Manual* and return the Application Packet back to you.
- 2) You will need to click *Modify* for your CEP Schedule.



3) Click Save



4) Click Finish



5) Click Submit for Approval



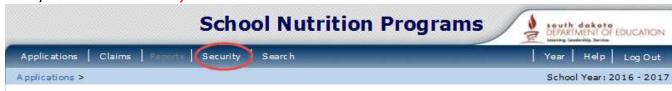
Once you have resubmitted your Application Packet the CANS Program Specialist assigned to your school/agency will continue to work with you on the approval.

## **Chapter 8 – Changing your Password**

If you have forgotten your password or are locked out of the system, please send an email to <a href="mailto:DOE.iCANhelp@state.sd.us">DOE.iCANhelp@state.sd.us</a> or calling (605) 773-3413. Please request an iCAN password reset. A confirmation with your temporary password will be sent to the email address on file. No password information will be provided to you over the phone.

To change your password after you have already logged into iCAN:

1) Click on Security in the blue menu bar



2) Type a new password in both fields.



Tip: A password must contain a combination of the following:

- Be at least 10 characters long
- Contain at least one number
- Contain at least one special character (\$, %, ^, &, +, =, !)
- Click Save. Your password has been changed. Please write down your iCAN password and save in a secure location for future reference.